

Permisos de Usuarios

Para otorgarle permisos al usuario se sigiran los sigientes pasos

- Entraremos a la parte de **User**
- Seleccionaremos el usuario que deseamos como se mostra en la siguiente imagen

The screenshot shows the VICIdial Administration interface. On the left is a sidebar with the 'Users' menu selected. The main area displays a table of user listings. The table has columns for USER ID, FULL NAME, LEVEL, GROUP, ACTIVE, MODIFY, STATS, STATUS, and TIME. Two users are listed: 'Admin' (USER ID 6666, LEVEL 9, GROUP ADMIN) and 'Blaster1' (USER ID 100, LEVEL 1, GROUP ---ALL---).

USER ID	FULL NAME	LEVEL	GROUP	ACTIVE	MODIFY	STATS	STATUS	TIME
6666	Admin	9	ADMIN	Y	MODIFY	STATS	STATUS	TIME
100	Blaster1	1	---ALL---	Y	MODIFY	STATS	STATUS	TIME

Se nos mostrara la sigiente panatalla como se nos muestra en la imagen

The screenshot shows the 'MODIFY A USERS RECORD' form for user 6666. The form contains various fields for user information, including Password, Force Change Password, Last Login Info, Full Name, User Level, User Group, Phone Login, Phone Pass, Active, Voicemail ID, Email, Mobile Number, User Code, User Location, VERM Secondary User Group, Main Territory, User Nickname, and Agent Interface Options. The 'Agent Interface Options' section includes fields for Agent Choose Ingroups, Agent Choose Blended, Hot Keys Active, Scheduled Callbacks, Agent-Only Callbacks, Next-Dial My Callbacks Override, Agent Call Manual, Manual Dial Filter Override, and Agent Recording.

MODIFY A USERS RECORD: 6666

User Number: 6666

Password: 1526180 Strength: Weak Length: 7

Force Change Password: N

Last Login Info: 2023-05-22 18:20:53 - 0 - 192.168.1.115 Failed logins today: 3 - 3 - 192.168.1.123 - aBAD

Full Name: Admin

User Level: 9

User Group: ADMIN

Phone Login: 1001

Phone Pass: test

Active: Y

Voicemail ID: voicemail chooser

Email:

Mobile Number:

User Code:

User Location: - default

VERM Secondary User Group: --UNDEFINED--

Main Territory:

User Nickname:

AGENT INTERFACE OPTIONS:

Agent Choose Ingroups: 1

Agent Choose Blended: 1

Hot Keys Active: 0

Scheduled Callbacks: 1

Agent-Only Callbacks: 0

Next-Dial My Callbacks Override: NOT_ACTIVE

Agent Call Manual: 0

Manual Dial Filter Override: DISABLED

Agent Recording: 1

La cual se devidira en las siguientes secciones

AGENT INTERFACE OPTIONS:

ADMIN REPORT OPTIONS:

ADMIN INTERFACE OPTIONS:

SECURITY OPTIONS, Only enable if needed:

API USER OPTIONS, Only enable if needed:

DISABLE ADMIN AND AGENT SCREEN OPTIONS:

LEVEL 9 ADMIN OPTIONS:

Admin Interface Options

En esta seccion es donde se colocan la mayoria de los permisos ya sea para un supervisor o un administrador ya que permite que se manipule los `usuarios`, `reportes`, `listas`, `Grupos de Uusuaio` etc.

Los permisos se otrogan mediante `0` o `1`, donde el **0** simboliza desactivado y el **1** simboliza activado dependiendo que es lo que se le requiera dar accesos al usuario se le colocara su respectivo parametro

Des esta manera se visualiza cuando tiene todos los permisos activados

ADMIN INTERFACE OPTIONS:	
View Reports:	1▼ ?
Alter Agent Interface Options:	1▼ ?
Modify Users:	1▼ ?
Change Agent Campaign:	1▼ ?
Delete Users:	1▼ ?
Modify User Groups:	1▼ ?
Delete User Groups:	1▼ ?
Modify Lists:	1▼ ?
Delete Lists:	1▼ ?
Load Leads:	1▼ ?
Modify Leads:	1▼ ?
GDPR-Compliant Export Delete Leads:	0▼ ?
Download Lists:	1▼ ?
Export Reports:	1▼ ?
Delete From DNC Lists:	1▼ ?
Modify Campaigns:	1▼ ?
Campaign Detail:	1▼ ?
Delete Campaigns:	1▼ ?
Modify In-Groups:	1▼ ?
Delete In-Groups:	1▼ ?
Modify DIDs:	1▼ ?
Delete DIDs:	1▼ ?
Modify Custom Dialplans:	1▼ ?
Modify Remote Agents:	1▼ ?
Delete Remote Agents:	1▼ ?
Modify Scripts:	1▼ ?
Delete Scripts:	1▼ ?
Modify Filters:	1▼ ?
Delete Filters:	1▼ ?
AGC Admin Access:	1▼ ?
AGC Delete Phones:	1▼ ?
Modify Call Times:	1▼ ?
Delete Call Times:	1▼ ?
Modify Servers:	1▼ ?
Modify Shifts:	1▼ ?

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